Policies • Trust • Safety

Wibeit Privacy Policy

Effective Date: October 24, 2025

At Wibeit, protecting your privacy is our top priority. We handle your personal information responsibly, securely, and transparently. This Privacy Policy explains what information we collect, how we use it, who we share it with, and what rights you have.

By using the Wibeit app, you agree to this Privacy Policy. Please review it carefully.

---

1. Eligibility

• You must be at least 13 years old (or the minimum age required by law in your country).
• Users under 18 must have parent or legal guardian consent.

---

2. Information We Collect

2.1 Personal Information

• **Account Details:** Phone number, email address, or username for account creation and authentication.
• **Profile Information:** Optional display name, profile picture, and status visible to other users.

2.2 Communication Data

• **Messages & Media:** Wibeit does not read or permanently store message content. Temporary metadata (timestamps, sender/receiver IDs) may be retained only for message delivery.
• **Call Data**: Includes technical details such as call time and duration to establish connections. Wibeit does not record or store call content.

2.3 Device & Usage Information

• **Device Info:** Model, operating system version, and other device identifiers to maintain functionality.
• **Identifiers:** Wibeit and its partners may collect identifiers such as Android ID, Advertising ID, or App Installation ID for analytics, fraud prevention, and attribution purposes.
• **Usage Data:** Anonymous crash logs, performance statistics, and engagement data to improve reliability.

3. How We Use Your Information

• **Service Delivery:** Enable chat, calls, account setup, and core features.
• **Authentication & Security:** Verify accounts, manage sessions, and protect user data.
• **Performance & Improvement:** Diagnose errors, analyze trends, and enhance functionality.
• **Customer Support:** Respond to user inquiries and troubleshooting requests.
• **Notifications:** Send important updates, feature announcements, or security alerts.

4. Third-Party SDKs and Services

Wibeit integrates trusted third-party SDKs and APIs to support essential functionality:

Firebase (by Google LLC)
Purpose: Authentication, cloud messaging, crash analytics.
Privacy Policy: https://firebase.google.com/support/privacy

Appsflyer
Purpose: App install attribution, analytics, and campaign measurement.
Privacy Policy: https://www.appsflyer.com/legal/services-privacy-policy/

Stream.io
Purpose: Real-time chat and voice/video call infrastructure.
Privacy Policy: https://getstream.io/legal/privacy/

5. Data Sharing

Wibeit does not sell personal information. However, certain technical data (like device identifiers or analytics events) may be shared with service providers to ensure functionality, performance tracking, and security.

---

6. Safety & Security

We use strong authentication and network safeguards to prevent unauthorized access. Illegal or abusive activity is prohibited, and we may cooperate with lawful authorities where required.

---

7. Data Retention

We retain personal information only as long as necessary to provide our services and meet legal obligations. When no longer required, we securely delete or anonymize it.

---

8. Your Rights

Depending on your country's laws, you may have the right to access, correct, or delete your data.

Account & Data Deletion
You can delete your account and associated data directly in the app by navigating to:
Settings → Account → Delete Account
or by emailing us at support@wibeit.co

---

9. Permissions Used

• **Camera –** for capturing profile photos and sharing media.
• **Microphone –** for voice and video calls.
• **Storage –** for saving and sending photos, videos, and files.

• **Notifications –** for receiving message alerts.
• **Advertising ID –** for analytics and attribution via Appsflyer.

---

10. Limitation of Liability

Wibeit is provided "as is" and "as available." We do not guarantee uninterrupted service and are not responsible for damages or data loss caused by third-party failures.

---

11. Changes & Updates

We may update this Privacy Policy occasionally. Significant changes will be notified in-app or on our website. Continued use means you accept the revised version.

---

12. Contact Us

Privacy Team: privacy@wibeit.co

Support: support@wibeit.co

Website: www.wibeit.co