Wibeit – Frequently Asked Questions (FAQ)

What is Wibeit?
 Wibeit is a secure messaging application designed to provide private, safe, and confidential communication. Only you and the person you are communicating with can read your messages.

How does Wibeit ensure my messages are secure?
 Wibeit uses advanced security technology. Messages are protected on your device before being sent and can only be unlocked by the recipient's device. Even Wibeit cannot access or read your messages.

Do I need an internet connection to use Wibeit?
 Yes. Wibeit requires an internet connection (Wi-Fi or mobile data) to send and receive messages.

Can Wibeit be used on multiple devices?
 Currently, Wibeit supports single-device usage to maximize security. Multi-device support is planned for future updates.

Is Wibeit completely anonymous?
 Wibeit prioritizes your privacy. While basic information such as a phone number or email is required for account verification, you may choose minimal profile details for added anonymity.

How do I create a Wibeit account?
 Download the Wibeit app, enter your phone number or email, and complete the verification steps. Once verified, you can begin messaging securely.

What happens if I lose my phone or change devices?
 You can reinstall Wibeit and log in with your verified phone number or email. Your contacts and settings will sync, but your chat history is not stored on Wibeit servers and cannot be recovered.

Can Wibeit messages be recovered?
 No. Deleted messages are permanently erased and cannot be retrieved by you, the recipient, or Wibeit.

How do I know if someone received my message?
 Wibeit provides read receipts. Once your message is delivered and read, a "Read" confirmation will appear.

Can I send media (photos, videos, etc.) through Wibeit?
Yes. Wibeit supports sending images, videos, voice notes, and other media, all protected with the same level of security as text messages.

How does Wibeit protect my data?
Wibeit ensures that all data (messages, media, and contacts) is stored securely on your device. Wibeit does not store your conversations on its servers, minimizing the risk of unauthorized access.

Does Wibeit support two-factor authentication (2FA)?
Yes. Wibeit provides two-factor authentication (2FA) as an added security layer to help protect your account from unauthorized access.

What should I do if someone gains unauthorized access to my account?
Immediately update your account credentials and enable available security features such as two-factor authentication. Notify your contacts of any suspicious activity.

Is there a limit to how many people I can message at once?
There is no limit for individual chats. Group chats are supported, though the maximum group size may vary depending on your device's operating system.

Can I make voice calls on Wibeit?
Yes. Wibeit supports secure voice calls. Calls work over both Wi-Fi and mobile data for clear quality. Video calls will be introduced in future updates.

Is Wibeit free to use?
Yes. Wibeit is free to download and use. While premium features may be added in the future, core messaging and calling will remain free.

How do I delete my Wibeit account?
Go to **Settings > Account > Delete Account** in the app. Please note that deleting your account is permanent and cannot be undone.

How do I report a bug or issue?
You can report issues via the **Help & Support** section in the app. Our team will review and resolve the problem as quickly as possible.

Can I use Wibeit on iOS and Android?
Yes. Wibeit is available for both iOS and Android. You can download it from the App Store or Google Play Store.

Does Wibeit collect personal data?
Wibeit collects only the minimal information required to provide the Service, such as your phone number or email for account verification. Conversations and media are never stored on Wibeit servers and cannot be accessed by us.

How do I contact Wibeit's support team?

You can contact support through the **Help & Support** section in the app or email us at **support@wibeit.co**.